

# Quick Start using the USB Port for the PC/MAC

**Step 1. Downloading and Installing the Tappecue Software and Mobile App.** You will find the TappecueWindows or MAC setup program on the Tappecue Support Portal at [Tappecue.com/downloads](http://Tappecue.com/downloads). Download the zip file and then unzip it. Install the setup.exe. While it installs on your computer, download the Tappecue mobile application on your Smartphone or mobile device. These can be found at The App Store on your iOS app or Google Play on your Android device.

**Step 2. Plug It All In.** After unwrapping the Tappecue unit, USB cord, power adapter and four probes, insert a probe into the Tappecue and then plug unit into the laptop or desktop using the USB cable. Tappecue will power on and your computer will automatically install the correct driver. \*If the drivers do not automatically connect there is a video demonstration on how to correctly install Windows drivers at <http://bit.ly/2v22KEL> or Mac drivers at <http://bit.ly/2h7kSXX>

DO NOT PROCEED UNTIL YOU HAVE RECEIVED A CONFIRMATION MESSAGE AFTER SAVING ON BOTH STEP 3 AND STEP 4.

**Step 3. Create your Tappecue Customer Account.** Once you've downloaded and installed the Tappecue Software and Mobile App you will need to create you Tappecue Customer Account. Run the Tappecue Setup icon on your desktop and click Register New User. Enter all required fields and save. \*(Note, you create your own accountID and password, it is not supplied to you. You will use this Customer Account ID and Password each time you log in to your Tappecue App on your mobile device or Account on your PC).

**Step 4. Register your Tappecue.** Select the next tab called Register Your Tappecue. Name your Tappecue whatever you'd like and click save.

**Step 5. Setting Up Your Wi-Fi Connection.** Go to the next tab within the installation setup program called Wi-Fi Setup. Step 1: Select your home router/hotspot's name (SSID) then click "Save WiFi Network" button to the right. Note: If you have separate 2.4G and 5G networks select the 2.4G one, not the 5G. You may have to manually type in the name of your router/hotspot. Wait for confirmation. Step 2: Enter your security type (usually WPA2) then click 2. "Save Type". Wait for confirmation. Step 3: **If applicable**, enter WEP Key → Save Key OR Step 4: Password. Key in your Personal home WiFi network's password then click → Save Password Finish Setup. Wait for confirmation. Note: Even if your security type is Open or WEP you will still have to click the Save Password Finish Setup to finish the setup program.

**Step 6. Set Preference.** The default temperature display unit is Fahrenheit. If you would like Celsius then go to the next tab in the setup program called Utilities. Change the drop-down from Fahrenheit to Celsius and click the button Set Temp Display. Hint\* You will also need to change the settings in your mobile app to Celsius.

**Step 7. Restart your Tappecue.** Unplug the USB from computer. **The Tappecue cannot be connected to the PC to send temperatures.** Plug probes into your Tappecue and then plug your Tappecue into the wall outlet to reboot.

**Step 8. Start Session.** Login to the mobile app using your Tappecue CustomerAccountID and password you created in step 3 above and then click the Start New Session button. Fill out the information needed and then click the top right arrow OR next button until you've successfully started a new smoking session. From your mobile app, go to the view current session or quick temperature view. **Wait 2 minutes** for the Wi-Fi connected icon to show up, clicking refresh if needed. The Tappecue will send temperatures every 30 seconds. Now your Tappecue is connected and you will be able to view temperatures from your Smartphone as long as you have internet on your phone.